**Regulations/ Policies (information by authorities)**

- **Adjustment of mandatory use of face masks at Frankfurt Airport**

  Following the decision by the German government as per 19 January 2021, the Hessian government adjusted the mandatory use of masks at the country’s airports.

  **From 23 January 2021, it is mandatory to wear a medical mask**, e.g. surgical masks, FFP2 or KN 95, in the **airport terminals, busses and PTS/Skyline train**. Simple mouth/nose-coverage like shawls or fabric masks are not sufficient anymore.

  This new order applies to all passengers and airport employees in airport terminal buildings as well as in busses and on the PTS/Skyline train.

  Children under the age of 6 years or persons who cannot wear mouth-nose masks due to a health impairment or disability are exempted from this rule.

  The **official ordinance** can be found at: [https://www.hessen.de/sites/default/files/media/corona_contact_and_operating_restrictions_ordinance_0.pdf](https://www.hessen.de/sites/default/files/media/corona_contact_and_operating_restrictions_ordinance_0.pdf)

  The **according NOTAM**, valid until 09 April 2021:

  A0338/21 R A0335/21
  A) EDDF
  B) 2101221441  C) 2104092200
  E) COVID-19: AERODROME RESTRICTIONS:
  ACCORDING TO LOCAL HEALTH AUTHORITY IT IS MANDATORY FOR PAX TO WEAR A MEDICAL FACE MASK AT ALL TIMES. INFORM ALL PAX BFR LDG TO KEEP PHYSICAL DIST AT AP.

- **Definition of High Incidence Areas from Robert-Koch-Institute as of 24 January 2021**

  The Robert-Koch-Institute’s list of high-incidence areas has been published and is valid from 24 January on.

  The following countries were defined as high incident areas:

  a) EU/Schengen States
     1. Czech Republic
     2. Estonia
     3. Latvia
     4. Lithuania
     5. Portugal
     6. Slovenia
     7. Spain
b) Third State-Countries

8. Albania
9. Andorra
10. Bolivia
11. Bosnia & Herzegovina
12. Colombia
13. Egypt
14. Iran
15. Israel
16. Kosovo
17. Lebanon
18. Mexico
19. Montenegro
20. North Macedonia
21. Palestinian Territories
22. Panama
23. Serbia
24. United Arab Emirates
25. USA

Special entry regulations coming from High Incidence Areas apply:

- Obligatory testing prior to departure
  (test to be carried out no more than 48 h prior to entry)
- Test method: Antigen or PCR
- Check of the proof of negative Covid test by the airline.
  No proof available = denied boarding
- Second random check possible by Federal Police at passport control
- Obligation to fill in the DEA (www.einreiseanmeldung.de)
- Check of the DEA by the carriers before boarding
- Additional check of DEA by Federal Police at passport control (non-Schengen)
- Exemption for crews from testing obligation, if stay in Germany less than 72 hrs./
  completion of DEA for crews required

Please check [www.rki.de/risikogebiete](http://www.rki.de/risikogebiete) regularly on updates!

- Request from the Federal Police

The Federal Police asked us to forward a letter to all airlines. This letter is enclosed in the
according email and in German language only.
Please find below the essentials of the letter in English language:

As communicated via NOTAM earlier, new Coronavirus Entry Regulations for Germany are in
place since 14 January 2021.
In addition to standard immigration checks, following measures are performed by Federal
Police (BPol) during immigration inspections:
1. Checking of all travelers regarding a past stay in one of the following:
   a. Risk area according to § 3, section 1 of Corona Entry Regulation
   b. High risk area according to § 3, section 2/1 of Corona Entry Regulation (as identified by RKI)
   c. Areas identified with virus mutations, according to § 3, section 2/2 of Corona Entry Regulation.

2. In this context, depending on passengers’ stay during the past 10 days, travelers are requested to have ready for inspection at passport control
   a) Digital immigration registration or substitute paper entry registration form
   b) Documentation required according to para. 3 of Corona Entry Regulation

3. Violations will be documented and reported to the Frankfurt Health Authorities
   Validation of additional required documentation by border control, in addition to Schengen immigration requirements and identification of purpose of travel, will require additional processing time at border control.

Very often passengers do not have required documents handy at immigration, causing additional delays at border control.

The Federal Police kindly asks the airlines to request passengers, prior to leaving the aircraft, to have all required documents ready for inspection together with their passport before approaching border control.

Please note that inspections for required documents may be performed directly at the aircraft or arrival gate. This specifically applies to arrivals from Schengen countries. Airlines will be notified accordingly in advance.

- **Adjustment of quarantine regulation, valid from 23 January 2021 until 14 February 2021**

  - The present quarantine regulation is - in general - still valid: Travelers returning from risk areas (virus variant, high incidence and risk areas) have to isolate themselves into quarantine immediately after entering Hesse. The quarantine can be shortened at the earliest on the fifth day after entering the state with a negative Covid test.
  - For exempted passengers please check the official Hesse order.
  - When returning from risk areas, crews are exempted when:
    - ...having a proof of negative testing which was taken less than 48 hours prior to or immediately after entering Hesse.
    - ...staying less than 72 hours in Hesse.
  - There are NO exemptions in the quarantine rules for crews after entering Hesse when entering or returning from a virus-variant area or having been in a virus-variant area within 10 days before entering Hesse.

The official ordinance can be found at:
https://www.hessen.de/sites/default/files/media/corona_quarantine_ordinance_1.pdf

The current entry regulations from all categories of risk areas (obligation of testing and entry registration) are still valid as communicated on 13 January 2021.
Operational Procedures

- **De-boarding process for ALL long-haul arrivals – extended:**
  Only one jet bridge per flight. During the de-boarding process, only **40 passenger per 3 minutes** are allowed to walk off the plane in order to avoid queuing of too many people at the passport control. Passengers need to keep distance to others of 1.5 – 2 meters. The APU has to be activated during the whole boarding process to assure cabin air circulation.

  The according NOTAM A0336/21 is now valid until 09 April 2021

  A0336/21 R A7282/20
  A) EDDF
  B) 2101221040  C) 2104092200 EST
  E) COVID-19: ALL LONG HAUL ARR: TO COMPLY WITH SOCIAL DISTANCING REGULATIONS, EXP ATTACHMENT OF ONLY 1 JETBRIDGE. DEBOARD ONLY 40 PAX EV 3MIN OR USE ALTN AIRLINE SEQUENCE PROCESS FOR DEBOARDING. PLS ACTIVATE APU TO ASSURE CABIN AIR CIRCULATION UNTIL DEBOARD PROCESS ENDED.

- **Staff and goods screening – new opening hours**

  The new opening hours of the staff and goods screening points apply from Monday, 01 February 2021, see attached.

  Changes in opening hours of gates, starting 01 February 2021:
  - Gate 1 (outdoor): open from 4 am to 11 pm
  - Gate 120 (outdoor): permanently closed

  The adjustments are needed due to operational requirements of the construction site of Terminal 3.

Others

- **Overview of shops and machines (Safety Stations) where medical masks are available**

  Medical masks are available at all Relay, Hub Convenience shops and pharmacies.

  The following “Safety Stations” are equipped with medical masks and hygiene articles:
  - In Hall A and Hall B
  - Halle C across the Airport Tours Shops
  - Between hall C to hall B
  - At Gate B56
  - At Gate B5/B6
  - At Gate A30

  General Information:
  (Please use Microsoft Edge or Firefox when using a PC)
Fraport AG, Frankfurt Airport Services Worldwide
Traffic Development & Customer Management