

Terms & Conditions – Priority Boarding

1. By purchasing or using the Priority Boarding service (“the Service”), the Passenger agrees to these Terms and Conditions.
2. This Service is available exclusively to passengers holding confirmed Economy Class tickets on Ethiopian Airlines-operated flights (identified by the “071” flight number prefix), except for certain restricted Economy Class fare types that are not eligible for this Service.
3. Priority Boarding is currently offered only on origin airports where Ethiopian has a direct operation.
4. Passengers may purchase Priority Boarding for themselves or for multiple travelers within the same booking.
5. Each passenger must have an individual purchase to receive the benefit.
6. The Service does not exempt passengers from standard check-in time requirements.
7. To add Priority Boarding to an existing ticket, passengers can visit [Manage Booking](#).
8. If a passenger makes voluntary changes to their itinerary, Priority Boarding benefits will transfer to the new flight(s); however, the Service remains non-refundable.
9. For involuntary schedule changes, the Service will be transferred to the updated itinerary.
10. In case of involuntary flight cancellations, a full refund will be processed.
11. Payment for the Service will appear under “Ethiopian Airlines” on the credit card statement.
12. A payment document (ticket) beginning with prefix “071” will be issued upon purchase. This document may be presented to airport staff at check-in if requested.

13. In accordance with U.S. Department of Transportation (D.O.T.) regulations, payments made in the USA are eligible for a full refund without penalty if requested within 24 hours of purchase.
14. Priority Boarding is offered at the sole discretion of Ethiopian Airlines. Hence, the airline may change, limit, or discontinue the Service at any time, with or without prior notice to customers.